

User Productivity Kit (UPK) for Life Science, Pharmaceutical, Biotech Reduce End User Adoption Costs Reduce Compliance and Validation Costs

Improving workforce cost effectiveness is a constant key driver for all businesses. Deploying systems quickly, managing Compliance, Validation and Quality is essential, and by ensuring your IT systems can pass regulatory Audits, your efforts can be focused on other areas of the business.

The ability to rapidly produce materials for all phases of the software lifecycle – from test scripts, system process documents, and interactive simulations, to job aids, instructor manuals and Standard Operating Procedures, and in-application performance support is key in capturing knowledge, increasing productivity and reducing overall software implementation costs.

Above all reducing costs in today's competitive environment is imperative.

To address these key business issues Oracle have produced the User Productivity Kit and with over 4000 customers and 2 million professional users in 50 countries and 21 languages, UPK is a big success.

UPK can be used for any IT/IS business system, for example Financials, ERP, EDMS, LIMS, Clinical, Manufacturing Systems, Laboratory, HR, Sales/CRM, etc.

UPK improves Business End User Adoption by:

- ✓ Detailed System Documentation
- ✓ On line repository of video, training guides and help scenarios
- ✓ See It, Know It, Do it, Try It, training modes
- ✓ Reduces HR issues and retain knowledge through workforce fluctuation
- ✓ Speeds up new starter inductions, get to work faster, reduced time to Competency
- ✓ Reduced costs and less dependency on external consultants and training
- ✓ Business processes are remembered and always available

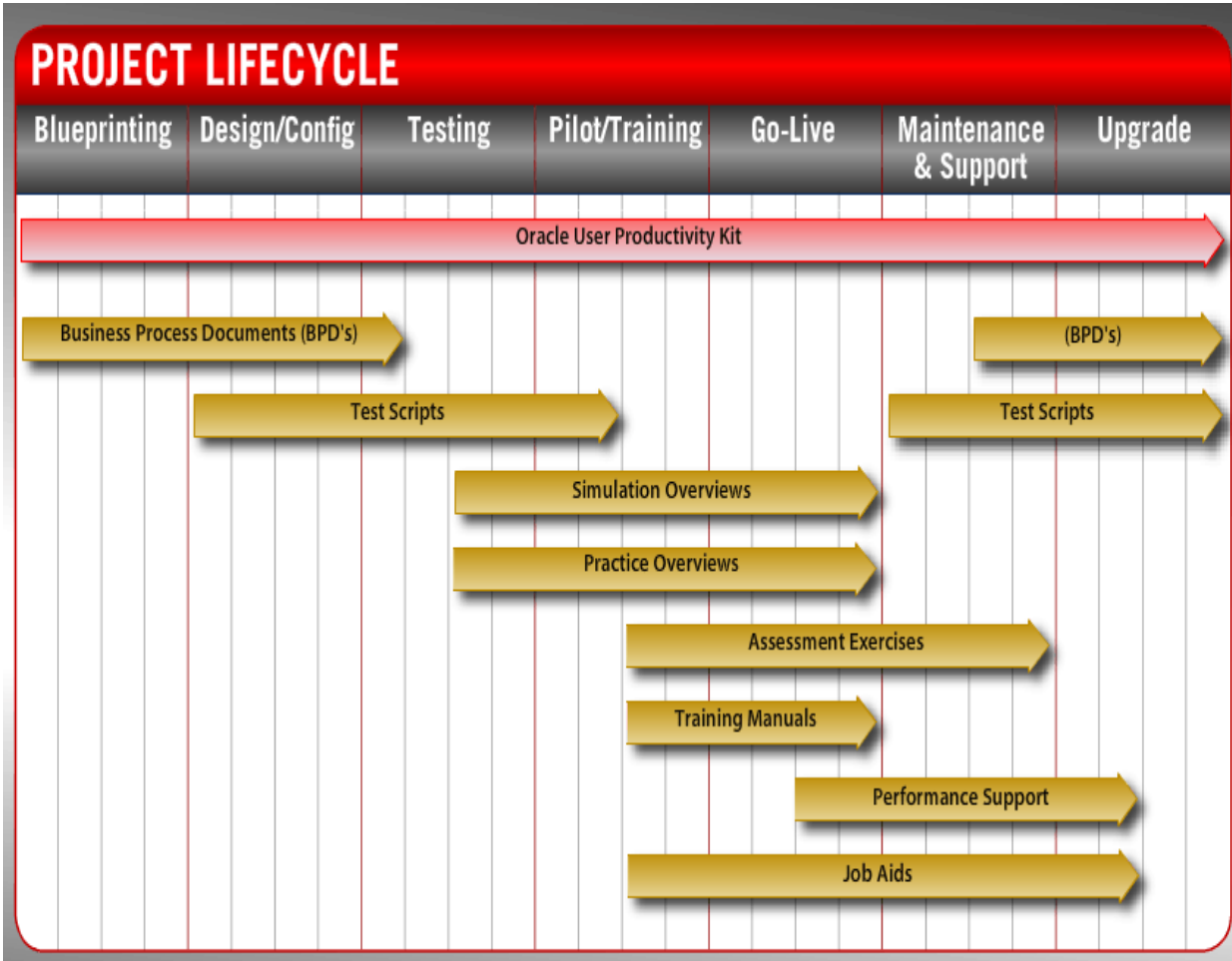
Reduces Compliance and Validation Costs by:

- ✓ Speeding up User Acceptance Testing and Validation (OQ and PQ)
- ✓ Providing Standard Operating Procedures
- ✓ Users can only use a system after having passed the online training, thus providing Validated Training Records and Scores

UPK provides a collaborative development environment to create system related assets - the "People to System" documentation - which are used throughout the project lifecycle. With the ability to produce multiple outputs through a single recording session, Oracle UPK reduces content development time and cost.

It provides a simple and comprehensive content development, deployment, and maintenance platform specifically designed for project team members and business owners. With UPK, project teams will reduce the time to deployment and ensure end user adoption - the single biggest barrier to enterprise and system application successes.





We offer a 2,3 day consultancy programme to install and train clients on how to use UPK's. This then enables your staff to create their own training and other project related documentation.

If clients require further assistance, e.g. to create system training material, carry out training, validate systems, create SOP's, etc. then we would be happy to discuss this with you and provide a detailed quote.

If you require further information on how to make your business more cost effective, using Oracle UPK or ComplianceControl Centre, or both, then please contact:

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